

# Livia Payés

PRODUCT DESIGNER



I am a versatile Product Designer with experience across multiple industries, passionate about combining technology with people to create impactful results. I've led entire product life cycles, from research to testing, bridging technical, business, and user needs. My expertise in UX methodologies, metrics, and continuous discovery enables me to make better design decisions.

Experience in **UX Metrics** and User Testing

Experienced in **Continuous discovery & Research**

Building **Design System**

**+7 years** of experience in UX/UI

Expanding my expertise in **AI**

## WORK EXPERIENCE

### Product Designer

Oct. 2020 - today  
ENGEL&VÖLKERS

Primarily focused on B2B-oriented products aimed at enhancing broker efficiency. Responsible for conducting UX research, designing the final UIs, and enriching the design system.

KEY ACHIEVEMENTS

Reference on UX Research

Streamlining ambiguous projects

### UX & UI Mentor

Set. 2020 - Dec. 2021  
CAREER FOUNDRY

Mentoring motivated new design students. I'm responsible for offering career advice and providing professional feedback.

KEY ACHIEVEMENTS

Career Advice

### UX/UI Designer

Jul. 2018 - Feb. 2020  
GRAPHMASTERS

As the sole designer, I handled the full design process, including research, wireframing, prototyping, testing, and collaborating with developers.

KEY ACHIEVEMENTS

Building UX culture

Documenting and defining design tokens

### UX/UI Designer

Jun. 2017 - Mar. 2018  
GFT GROUP BRAZIL

Creating wireframes, mobile interfaces, responsive websites, and interactive prototyping interfaces. Working with the financial sector, I've brought new journeys to this traditional market.

KEY ACHIEVEMENTS

Digital Transformation

Workshop moderation

## EDUCATION & TRAINING

2024 · ONLINE COURSE

**AI Foundations**  
IBM

2021 · ONLINE CONFERENCE

**Analytics & UX Metrics**  
NNG CONFERENCE

2017 · MASTER

**Graphic Design**  
UNICAMP, BRAZIL

2016 · ONLINE COUSE

**Interaction Design**  
UC OF SAN DIEGO, USA

2011 · DEGREE

**Design**  
FACAMP, BRAZIL